

## twenty5 ST 5

No.

Hand built by

### IMPORTANT – Register your warranty

#### Warranty

Please take a few moments to register your warranty at www.pmc-speakers. com (click on 'register a product') or complete the warranty card at the back of this booklet. This records the purchase of your subwoofer and provides you, the customer an opportunity to make suggestions and provide feedback directly to PMC.

#### **Product Support**

For product support, accessories or servicing advice, please contact a PMC authorised dealer – See www.pmc-speakers.com.

#### THE PROFESSIONAL MONITOR COMPANY LIMITED

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## WHAT DRIVES US

At PMC, we believe that music is what really matters; it's what moves us and gives us the passion for what we do. The company was founded because there wasn't a loudspeaker that was transparent enough to convey all of music's expressive power – and we knew we could remedy this.

One of our core beliefs has always been that the same loudspeaker can be used throughout the entire audio chain, from composer to studio or film stage, through post-production and mastering, right to the listener at home. Discerning listeners all over the world agree. Our designs are involved in every link of the music-making chain, from the recording studio to listening at home, which means we know exactly how to present music as transparently as possible, just as the artist intended. This knowledge, combined with our love for music, drives us to create products that you listen through rather than to. We want you to share the thrill of the original recording because there is nothing like the emotional impact of true musical communication.

Loudspeakers are where science meets art; we understand the science so that you can connect with the art.

## Congratulations - You have joined the elite

#### **Stevie Wonder**

ESPN

BBC

**Tony Bennett** 

**JVC Studios** 

EMI

For over twenty-five years PMC has earned an unrivalled reputation for creating the world's finest professional loudspeakers. Simply put, our speakers provide a reference for the world's highest profile productions and events. They are found at every stage of the creative process, from conception to recording and broadcast and, of course, in the home.

Our client list reads like a who's who of the sonically aware, with Elbow, Stevie Wonder, Coldplay, Brian May, Universal, EMI, Sony, Pinewood Studios, Dreamworks, Deutsche Grammophon and the BBC among the makers of movies and music who use our products.

Our loudspeakers were also used in the production of Titanic, Spiderman III, James Bond's Skyfall and Spectre, Finding Nemo, Pirates of the Caribbean III, and during broadcasts of the Beijing and London Olympics. UNIVERSAL MUSIC GROUP

#### **Thomas Newman**

Hrojack

Kraftwerk

Royal College of Music

Warner Music



Capitol Studios

JOHN NEWMAN

SONY **Coldplay** 

elbow

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## General usage guidelines



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## Introduction

Thank you for choosing the PMC **twenty5** active subwoofer. This guide provides installation and operating instructions.

This active subwoofers can be used in a 2.1 configuration with **twenty5** series speakers to gain extra bass extension and headroom, or they can be used to reproduce a low frequency effects (LFE) channel in a surround system. Numerous configurations are possible, some of which are illustrated in this guide.

The electronics built into the subwoofer cabinet include an ultra-low distortion Class-D power amplifier, with DSP-based gain, filtering, and bass management functions when the signal is routed via the **twenty5 sub**. Balanced stereo analogue and AES3 digital inputs are accepted to feed the subwoofer system, and these input signals are also passed through to the analogue and digital outputs for connection with other devices. The outputs can be unprocessed or high-pass filtered, and with fixed or variable gain.

The input source, analogue input sensitivity, gain trim, and overall volume are all adjustable, as are the subwoofer's low-pass filter slope and frequency. Additionally, the phase can be adjusted and a single parametric equaliser is provided to assist with in-room alignment. The analogue and digital outputs can be high-pass filtered, if required, to feed satellite speakers in a 2.1 configuration.

This subwoofer builds upon PMC's world-class design pedigree, combining the finest drivers available with the unique **ATL**<sup>\*\*</sup> (Advanced Transmission Line) bass loading principle, **Laminair**, sophisticated Class-D amplification, and ultra-precise DSP control. PMC's unique **ATL**<sup>\*\*</sup> technology uses contemporary materials to provide optimised absorption of unwanted low-midrange energy within the cabinet, while extending bass output significantly with negligible harmonic distortion.

The two long-throw **g-weave** bass drivers employed in the **twenty5** subwoofer are a bespoke PMC design delivering an unparalleled transient response. The **twenty5 sub** cabinet has a small footprint, making it more convenient and easier to place than typical cube-shaped designs.

# **ATL**<sup>TM</sup>

## **Advanced Transmission Line**

The source of PMC's legendary natural and wholly realistic sound is the Advanced Transmission Line (**ATL**<sup>™</sup>) bass-loading technology.

**ATL<sup>™</sup>** is an ingenious design which uses energy generated by the bass unit in a much more intelligent and efficient way than speaker designs based on ported or sealed boxes.

In **ATL**<sup>™</sup> loudspeakers, the highly braced cabinet is lined with a multitude of custom-designed acoustic materials that absorb all but the very lowest frequencies. These are guided to exit from a vent on the front-panel, extending the lowfrequency response and creating the impression of a far larger speaker with an extra, ultra-high quality bass unit.

ATL<sup>™</sup> improves more than just the bass response: because the low end is clean and clear it doesn't mask the rest of the music. Vocals in particular, are beautifully projected and ultra-vivid.

ATL<sup>™</sup> loudspeakers offer another benefit. The ATL<sup>™</sup> bass extension does not change with volume level – so even when listening quietly the bass sounds balanced and well defined.



This cross-sectional view of the **twenty5.24** loudspeaker shows the **ATL**<sup>™</sup> cabinet arrangement and the unique **Laminair**<sup>™</sup> vents



#### Taking ATL<sup>™</sup> to the next level

With the launch of the **twenty5** series, loudspeaker audio performance has been taken to the next level with the addition of the *Laminair*<sup>™</sup> aerodynamic vent.

The ATL<sup>™</sup> design involves air moving under pressure at high speeds, and PMC's Head of Design, Oliver Thomas was able to apply aerodynamic principles transferred from his previous industry, Formula 1 to the ATL<sup>™</sup> concept.

The result is the unique *Laminair*<sup>™</sup> aerodynamic vent which creates an even smoother, laminar airflow at the exit from the transmission line.

This innovative solution reduces turbulence and drag at the **ATL**<sup>™</sup> vent, reducing resistance, increasing efficiency, eliminating air noise, and provides bass with supreme timing and the ultimate dynamic range.



'Nothing else comes close to the clarity, timing, and dynamics.'

## System description

The **twenty5** active subwoofer has a powerful DSP engine, operating at a fixed sample rate of 96kHz.

The two balanced analogue inputs are conditioned by an adjustable low-noise gain stage prior to A-D conversion to optimise the signal-to-noise ratio. The converter is a very high quality delta-sigma device, producing a 24-bit, 96kHz output. The left and right channels are summed to drive the subwoofer speakers, but passed on as separate signals to the analogue outputs.

The AES3 digital input accepts sample rates up to 192kHz, and is sample rate converted to 96kHz automatically. Either channel, or a sum of both, can be selected to drive the subwoofer, and both are passed on to the digital output.

The DSP engine provides the system volume control, low-pass filtering, parametric

equalisation, and phase alignment for the subwoofer, as well as high-pass filtering bass management options for the analogue and digital outputs. It also provides non-invasive excursion limiting to protect the drivers.

The DSP system generates three sets of outputs. In addition to the digital output, there are two separate D-A converters. One converter provides the analogue outputs, while the other feeds a 400W Class-D power amplifier connected to the loudspeaker(s).

The analogue and digital outputs are always available and can be formatted to provide either full range or high-pass filtered signals, which can be used for satellite speakers or other destinations. The output level can be fixed, or follow the system volume control setting.



## Unpacking and care

The PMC **twenty5** active subwoofer is packed in a heavy-duty protective carton. Please retain the carton to ensure that the loudspeaker can be transported safely if the need arises in the future. If you dispose of the packaging please do so in an environmentally responsible and safe way.

#### What's in the Box?

1x twenty5 sub
2x twenty5 sub plinth bars
1x Grille
4x Cork isolators
4x Spike pucks
4x M8 spikes
4x M8 countersunk bolts
1x AC mains power cable
2x RCA - XLR phono adapter
1x Cleaning cloth
1x User Guide





- The twenty5 sub is heavy. Please take care when lifting from the carton.
- Do not attempt to use the loudspeaker if the packaging has been water-damaged.
- Please Note: This unit must be earthed

#### **Care and Service**

In normal usage PMC speakers should provide many years of trouble-free operation, but in the unlikely event that you suspect damage or failure has occurred do not attempt to repair the unit yourself. There are no user-serviceable parts inside. Contact your dealer for advice and a service return address.

Clean the cabinets with a dry and lint-free cloth, and avoid the use of solvents as they may damage the finish of the unit.

## Installing the resonance absorbing plinth bars

Resonance damping plinth bars and spikes enhance the performance and stability of the twenty5 sub. The bars attach to the base of each speaker using 4 x M8 countersunk bolts. The **twenty5** series spikes can be used on sensitive hard flooring with the use of the spike pucks.



(1) Carefully invert the subwoofer so that its base is uppermost. Take care not to damage the top of the cabinet when it is upside-down, the use of a soft cloth or square of carpet is suggested.

Locate the large M8 bolts and tighten them gently using the allen key supplied until the heads of the bolts are flush with the bars surface. Once the bolts are flush carefully tighten each bolt by half a turn.



Do not over tighten. Over tightening will reduce the effect of the resonance absorbing material

The spikes are sharp and should be treated with great care and may damage hard flooring if in direct contact.



You have the option of using the spike pucks for use on more sensitive flooring.

Re-invert the loudspeaker so that the spikes and plinth are at the bottom.

5 Once in position, level the loudspeaker by adjusting each spike in turn.



## Connections



#### Caution

To avoid potential damage, please ensure that the signal source is turned off before connecting or disconnecting your **twenty5** active subwoofer.

The rear panel of the twenty5 sub features the following connections:

#### Audio

2 x Balanced analogue XLR inputs If you are using an unbalanced Phono/RCA analogue connection, use the Phono/RCA to XLR converters included.

1 x AES3 digital balance input The balanced connections are wired: pin-1 screen (ground), pin-2 positive, and pin-3 negative.

The input is selected via the rear panel menu system.



Each input has a corresponding output which can provide either the full range signal or a high-pass filtered version, selected via the menu system (see page 18).

#### Power

IEC (C14) mains socket with power switch. The **twenty5 sub** accepts AC mains voltages between 90-132 and 180-264V.

#### In - Thru Connections

These connections serve no function in a domestic/ consumer system. These would only be utilised in a specialist professional recording studio environment – Do not use.



#### THIS UNIT MUST BE EARTHED



## Positioning and alignment

With their unique **ATL**<sup>\*</sup> cabinet design, ultra-low distortion, and smooth bass roll-off, PMC loudspeakers are more forgiving of difficult room conditions and placement constraints than conventional designs. However, we encourage you to spend some time experimenting in your own room to achieve the very best results, remembering that small changes in location can often influence system performance significantly. The following guidelines are suggestions for a starting point to locate your new subwoofer and optimise its alignment. Fine-tuning can start from there.

#### Positioning

Since the **twenty5** active subwoofer only reproduces frequencies below 150Hz, it doesn't contribute information towards stereo imaging, and can therefore be placed independently of the main satellite stereo loudspeakers. However, the ideal positioning will be affected by the nature of the room's standing waves.

A simple way of finding the optimal location for the subwoofer is to place it initially at the listening position. Play music or test signals with wide ranging bass notes and move around the potential subwoofer locations listening for the position which gives the most uniform sound with minimal boomy or weak notes. The subwoofer can then be relocated to the most uniform position. Ideally, this will be close to the front wall and somewhere between the two front speakers.

#### Alignment/tuning

Once the optimal location has been decided, the subwoofer's electrical tuning can be performed. The first parameter to adjust is the low-pass filter frequency and roll-off. These should complement the satellite speaker's low-frequency roll-off.

Next, the Phase can be aligned to ensure that the subwoofer signal through the crossover region arrives at the listening position in-phase with the satellite speakers. A test signal (sine wave tone) can be used at a frequency which will be reproduced by both the satellite speakers and subwoofer – typically around 85Hz. The phase control (and if necessary the polarity inversion) should be adjusted to make the tone as loud as possible, indicating proper alignment.

Finally, the level of the subwoofer can be adjusted to provide a smooth and balanced extension to the low-frequency performance of the satellite speakers. When set correctly you will be almost unaware of the subwoofer's contribution, noticing its absence when switched off. If you are aware of it in normal use it is probably turned up too loud!

## Operational controls

The **twenty5** active subwoofer is configured and controlled via a simple menu system which is viewed on the rear panel display and navigated by four associated push-buttons.

Looking at the four cursor buttons, the left and right buttons step back (exit) and select (enter) the menu options, respectively, while the upper and lower buttons scroll through the various menu options and adjust the parameter values. The menu structure is simple, logical and intuitive, and uses clear display legends to indicate the selected function and parameter.

When the **twenty5** active subwoofer is connected to a mains supply it will power-up with the default display. Pressing any of the four rear panel buttons will turn the system on. The factory default settings will initially configure the subwoofer to use the analogue XLR inputs, with the input sensitivity set to +12.5dB, Trim 0dB, all the equalisation set flat, backlight timeout 2 minutes, and the volume set to -20.5dB.

#### **Factory Reset**

The factory default settings can quickly be restored by pressing and holding the Up and Down buttons simultaneously for more than 2 seconds.

#### **Default Display**

With the subwoofer switched on, the LCD window normally indicates the current volume level and the selected low-pass filter frequency and slope. The system volume is indicated in decibels on the upper line of the display, within the range -48.5 to +15dB. To increase or decrease the current volume level press the up/ down buttons. The LF roll-off settings are displayed on the second line, with the roll off frequency followed by the slope.

v	0	I	U	m	е		-	2	0	•	5	d	В	
L	F		R	o	I	I		0	f	f				

#### Power Mode

By pressing the right (enter) button, the next menu level is accessed which accesses the power standby mode. By pressing the right button again, power standby is selected and the LCD will show 'Zzz' to indicate the standby (Sleep) condition. The backlight will switch off.

Z	z	z							

NOTE: The subwoofer can be activated again by pressing any rear panel button.

#### Setup Mode

Pressing the right (enter) button twice from the default volume display accesses the Setup menu, and the up/down buttons can then be used to access the various options.

S	е	t	U	р							
+	1	0	d	В	G	a	i	n			

After selecting the desired option pressing the right button again displays the current parameter value, and the up/down buttons can be used to alter the value. Pressing the left (exit) button exits the parameter level and allows other options to be selected.

+	1	0	d	В	G	a	i	n			
0	f	f									

#### Set Up Menu Options:

+10dB Gain	Introduces +10dB gain to suit Dolby Digital LFE requirements
Phase Rev	Polarity inversion, Off or On
Phase	Phase alignment from 0 to 180 degrees in 5 degree increments
Paramtric EQ	Switches single parametric EQ band Off or On
PEQ Gain	Adjusts parametric EQ gain (-8.00dB to +7.87dB)
PEQ Frequency	Adjusts parametric EQ centre frequency (20Hz to 150Hz)
PEQ Q	Adjusts parametric EQ bandwidth (Q=1 to 8)
BL Timeout	Sets the time after which the LCD backlight will switch off.
	Options: 30 sec, 2 min, 5 min, off (no timeout)
Trim	Input trim level (-8.00dB to +7.87dB)
Analogue In Sens	Input sensitivity (+4dB to +20dB)
Source	Selects input source
	(Analogue XLR, AES3 Left Channel, AES3 Right Channel, AES3 L+R)
LR Out Level	Fixed or variable
LR Out Response	Filtered or Full Range
LF Rolloff Slope	Off, or 18, 12 or 6dB/Octave
LF Rolloff Freq	Selects the low-pass roll-off turnover frequency
	Frequency options: 50, 80, 120, 150, or 200Hz

Volume +xx.xdB	-48.5 to +15dB	I							-20.5dB
LF Roll off Hz / xx *			PMC sub						đ
			Setup	1		+10dB Gain	1	Off / On	0#
									;
						Phase Reverse		Off / On	đŧ
						Phose	ı	0 – 180 degrees	o
						Parametric EQ	I	Off / On	0#
						PEQ Gain	1	-8.00dB to +7.87dB	0
						PEQ Freq	1	20Hz – 150Hz	20Hz
						PEQ Q	1	1-8	-
						BL Timeout	I	2 min	2 min
								30 sec	
								Off (no timeout)	
								5 Min	
_									
						Trim	ı	-8.00dB to +7.87dB	0
						Analogue In Sens		+4dB - +20dB	+12.5dB
						Source	ı	Analogue	Analogue
								AES3 Chan L+R	
								AES3 Chan Right	
								AES3 Chan Left	
						LR Out Level	1	Fixed / Variable	Fixed
						1 D Out Bornoneo	-	Elhonod / Enil Danco	Eiltorod
						LF Roll-off Slope	ı	ŧ	₩ B
								18dB/Oct	
								12dB/Oct	
								6dB/Oct	
						LF Roll-Off Freq	I	50Hz	50Hz
								200Hz	
								150Hz	
			PMC sub					120Hz	
			Power Off	1	ZZZ			80Hz	

All menus return to default after 60 seconds of button inactivity

\* 2nd line of display shows LPF roll-off frequency and slope in dB/octave

Pressing volume up and volume down together >2 sec whilst in default menu returns menus to factory defaults First power-up from the mains switch boots speaker and default display

## User EQ options

#### Integration with satellite speakers

PMC's **twenty5** active subwoofer features DSP-based user-equalisation options. These comprise an adjustable low-pass filter to determine the frequency range over which the subwoofer operates, with an adjustable slope which allows perfect integration with the low-frequency response of the satellite speakers.

The low-pass filter can be switched off, or configured with a slope of 6, 12, or 18dB per octave, and with turnover frequencies of 50, 80,120,150, or 200Hz, as illustrated in this diagram.



When using the **twenty5** active subwoofer with any other model from the **twenty5** series range, we recommend starting with a low-pass filter setting of 80Hz. However, you may adjust this setting as room conditions and personal preferences dictate (see pages 20 & 21 for initial set ups with **twenty5** series products).

## Integration - Initial setup settings

#### Surround processor/receiver setup

Use processor controls to integrate the sub with your system

Partnering twenty5 model	Processor speaker setting	LF roll-off slope
twenty5.21	Small, 80hz	Off
twenty5.22	Small, 80hz	Off
twenty5.23	Large	Off
twenty5.24	Large	Off
twenty5.26	Large	Off
twenty5.C	Small, 80hz	Off





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## Integration - Initial setup settings (continued)

#### 2.1 setup with stereo speakers

Partnering twenty5 model	LF roll-off frequency	LF roll-off slope	Left & right output response
twenty5.21	80hz	12dB/Oct	Filtered
twenty5.22	80hz	6dB/Oct	Filtered
twenty5.23	80hz	6dB/Oct	Filtered
twenty5.24	80hz	6dB/Oct	Full Range
twenty5.26	50hz	6dB/Oct	Full Range



#### Back panel

#### Advanced room integration using the on board parametric EQ

A single-band parametric equaliser can be used to compensate for single resonances or dips in the room response, assisting with in-room alignment.

The centre frequency of the single-band parametric equaliser (PEQ) is adjustable between 20Hz and 150Hz (in 5Hz increments). The bandwidth is variable between Q=1 to 8 in 0.5 steps (equaivalent to bandwidths of 1.4 to 0.2 octaves). The PEQ gain can be adjusted between a boost of up to +7.87 and a cut of up to -8dB.



A separate high-pass filter option is included for bass-managment of the output signals which may be passed on to satellite loudspeakers. The high-pass filter turnover frequency and slope mirrors the selected low-pass filter settings.

#### Example response curves to compensate for room peaks or dips in bass response

An example of a 7.87dB boost at 65Hz with a Q of 1 - wide bandwidth boost at 65Hz



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An example of a 7.87dB boost at 65Hz with a Q of 8 (a narrow bandwidth boost at 65Hz)



An example of a -8dB cut at 65Hz with a Q of 1 (a wide bandwidth cut at 65Hz)



An example of a -8dB cut at 65Hz with a Q of 8 (a narrow bandwidth cut at 65Hz)



## Running in



When loudspeakers are new they will take time to reach their full potential.

The characteristics of mechanical devices such as loudspeakers alter and improve their performance significantly after a 'running in' period.

The science is simple; as the soft material surrounding the woofer cones is flexed it will eventually reach a point where it has optimum compliancy allowing the drive units to move more freely. This translates to greater accuracy, detail and speed of attack. This short 'running in' period takes approximately 50 hours of normal use.

## 50+ hours to run-in

## Specifications\*

Input Connectors Outputs	Two balanced analogue (left/right) via XLR (female) One AES3 digital (left/right or summed channel selectable) via XLR (female) Input sample rate: 32 -192kHz, 24-bit via internal sample rate converter All XLR-3F connectors wired Pin-1 screen, Pin-2 hot, Pin-3 cold Each input has independent ±8dB trim range Two balanced analogue (left/right) via XLR (male) One AES3 digital via XLR(male) Outputs can carry direct or high-pass filtered audio, at fixed or variable level. All outputs are simultaneously available regardless of selected source.
LCD	16x2 LCD display and four navigation buttons allow system configuration
LCD Backlight Timeout	30 seconds, 2 minutes, 5 minutes, or Off
System Volume	-48.5dB to +15dB
Gain Trim	-8.00dB to +7.87dB
Analogue Input Sensitivity	+4dB to +20dB (default = +12.5dB)
LFE +10dB Gain Mode	Off/On
Source Selection	Analogue, AES3 Left Channel, AES3 Right Channel, AES3 Left+Right (Subwoofer signal is sum of left and right inputs)
Subwoofer LPF Roll-off Slope	Low-pass filter: Off, 6dB/Oct, 12dB/Oct, or 18dB/Oct
Subwoofer Roll-off Frequency	50Hz, 80Hz, 120Hz, 150Hz, or 200Hz
Polarity Invert	Off/On
Phase Alignment	0 to 180 degrees (in 5 degree increments)
Parametric EQ (PEQ)	Off/On
PEQ Gain	-8.00dB to +7.87dB

PEQ Frequency	20Hz to 150Hz (in 5Hz increments)
PEQ Bandwidth	Q adjustable between 1 and 8 in steps of 0.5
Left/Right Output Levels	Fixed/Variable
Left/Right Output Response	High-pass Filtered/Fullrange
Amplifier Section	400W / 4 Ohms (driving two 8 Ohm bass drivers)
Mains Power	IEC connector. 90-132 / 180-264V AC 50 / 60Hz Auto-sensing
Usable Frequency Response	22Hz to 200Hz
Effective ATL <sup>=</sup> Length	3m (9.8ft)
Drive units	2 x PMC <b>twenty5</b> series 6.5"/170mm long-throw <b>g-weave™</b> cone with cast alloy chassis
Cabinet dimensions	H 587mm (+20mm spikes) W 200mm (274mm inc plinths) D 516mm (+9mm grille)
Finish	Diamond Black
Weight	25kg



## Service

We are confident your **twenty5** subwoofer will afford many years of trouble-free listening of the highest order. But in the unlikely event that it requires repair, our unique manufacturing procedure, wherein the precise value of each component together with the response of the system as a whole is recorded, will ensure that any replaced parts will exactly match the performance of those originally included within the subwoofer.

For any issues that might arise or for advice and service requirements, the primary point of contact should be your knowledgeable and authorised PMC dealer/ distributor.

If you do not have a local representative please see www.pmc-speakers.com and click on 'where to buy'.

Alternatively you can view our FAQ's (Frequently Asked Questions) and servicing section on our website.



Important Note: Please do not return any products to PMC directly without first contacting our service department.

## The twenty5 series

The **twenty5** series currently spans 7 different models, from the 3-way floorstanding **twenty5.26** down to the diminutive standmounting **twenty5.21**. However, every monitor is designed with the same care and attention, using shared families of drive units and crossover designs. As a direct consequence they all enjoy the same family characteristics of wide dispersion, low distortion, consistent voicing, and an even bass response regardless of listening level. This feature allows different sizes of speakers to be used in concert to create effective multichannel systems.



## Our meticulous attention to detail

All PMC loudspeakers are hand-built in the U.K. using individual components that are matched to our reference model; this includes the structural integrity of every cabinet and the testing and recording of each component. This guarantees it will be within our strict tolerances and ensures your purchase sounds identical to the original design. Each completed loudspeaker then undergoes a set of objective and subjective measurements - frequency response sweeps ensure that the design meets our exacting performance criteria, and then listening tests are conducted against the reference model using a wide variety of material, from a benchmark BBC speech test to classical music, pop and rock.



"Computers don't tell the full story. As well as a full frequency analysis, we listen to each speaker we make and run a benchmark BBC speech and music test on every single one."

## Inspection checklist

Every component that appears in a PMC product is measured, tested, matched and recorded by hand. This analysis also applies to the final product we build to ensure you receive an identical replica of the reference model.

Enclosure finish	
Assembly & Wiring	
Driver Installation	
Enclosure seal	
Level - Frequency	
Impedance - frequency	
Listening test 1	
Listening test 2	
Final inspection	
Accessory pack	
User Guide	

The builder's signature on the front of this user guide signifies that all the above tests have been successfully completed.

Warranty on-line

## SIMPLY ACTIVATE YOUR 5 YEAR WARRANTY ON-LINE

#### GO TO WWW.PMC-SPEAKERS.COM AND CLICK ON REGISTER PRODUCT



If you do not have access to the internet fill in the warranty form found on pages 33 & 34 and post it to us.

## WARRANTY CERTIFICATE - PART 1

Your copy to keep

#### Please complete and retain this page for your own records

Product	$\Big)$
Serial nos	$\Big)$
Date of purchase	$\Big)$
Dealers name	$\Big)$
Dealers address	$\Big)$
īown	$\Big)$
County	$\Big)$
Postcode	$\Big)$
Dealers telephone no	$\Big)$

Servicing and warranty issues - Please read the following carefully.

Non UK clients: Contact your local dealer/distributor for the details of warranty repairs - see www.pmc-speakers.com and click on 'where to buy' for their details.

UK clients: In the unlikely event of a fault occurring with your The Professional Monitor Company Limited (PMC) product firstly contact your dealer where the product was purchased.

Do not return a product to PMC without firstly contacting our technical dept. If the product must be returned for service you will be issued with a 'Returns Authorisation Number'.

If a product is returned to PMC and subsequently is found to have no fault or a non-warranty fault it will be subject to a minimum of £50.00 plus the carriage for its return.

Proof of purchase is required for any claim covered by this warranty.

This product is warranted for a period of 20 years from the date of purchase or upon receipt of 'our copy' overleaf or on-line registration within ten days of purchase or receipt.

The warranty covers defects due to faulty materials or workmanship but does not cover defects arising from accidental damage, misuse or wear and tear. The warranty is void if any attempt has been made by persons not authorised by PMC to dismantle, repair or modify any part of the product.

Products must be returned using original packing material. This warranty does not cover damage in transit.

Note that the cost of the carriage to PMC is not covered by the warranty.

Returned products that are defective that are covered by warranty will be repaired or replaced at the discretion of PMC.

Allow minimum of 14 working days for return of warranty repairs.

This warranty does not effect your consumer rights under statutory law. This warranty is only valid in the United Kingdom.

## WARRANTY CERTIFICATE - PART 2

Our copy

Please complete and return this section - or simply complete the on-line registration at www.pmc-speakers.com and click on register product.

Product
Serial Nos
Date of purchase
Purchased from
Your Name
Your email address
Your address
Town
County
Postcode/Zip code

Help us improve our products see over



## Help us Improve Your comments

If there is one thing we should change, what would it be? We value all our client's comments. Please take a moment to help us improve:

Please tell us how your new PMC's perform. Your comments may appear on the customer quotes section for this product on our site. N.B. Don't worry the comments will be anonymous; your personal details will not appear.

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What magazines do you read?

HiFi	Pro	Lifes style	Online
HiFi Choice	Future Music	тз	mixonline.com
What HiFi	Sound on Sound	d 🔵 Stuff	gearslutz.com
Stereophile	🗌 Audio Media	GQ	avreview.co.uk
HiFi World	Pro Sound News	s 🔵 EVO	techradar.com
HiFi Critic	Resolution	FHM	🗌 HiFi WigWam.com
HiFi News	Audiofanzine	Shortlist	What HiFi.com
HiFi+	IBE	Maxim	the-ear.net
Gramophone	🔵 Таре Ор	Esquire	Other
Other	Other	Other	

We hope you enjoy your latest purchase as much as we enjoyed designing and building them - Thank you.

## Notes

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CE Conformity PMC passive loudspeakers conform to CE Directive LVD 73/23/EEC and EMC 89/336/EEC. WEEE European directive - PMC is a member of a National Compliance scheme and have gained the associated certification of compliance and the following registration number from the Environment Agency WEEE/GJ0101WU

#### WEEE EU Directive

This symbol on the product or in/on its packaging indicates that this product must not be disposed of with other household waste. It is the responsibility of the owner to dispose of waste equipment via a designated collection point for the recycling of waste electrical and electronic equipment. The recycling of your waste equipment is an attempt to conserve natural resources and ensures that it is recycled in a manner that protects human health and the environment. For more information about where you dispose of your waste equipment for recycling, please contact your local waste/recycling authority or the dealer from whom you purchased the product.





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